6152 8757 IT Techniker Support (w/m/d) Job No.: 76003  
  
Company: Bechtle GmbH Stuttgart  
  
Location(s):  
Stuttgart, Germany, 70563  
  
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With over 13,000 employees, we are one of the most successful IT companies and the market leader in our industry. The combination of direct sales of IT products with comprehensive system house services makes us a future-proof IT partner for medium-sized companies, corporations and public clients. We are at home all over Europe and always close by.  
  
IT technician support (f/m/d)  
  
Your tasks:  
  
Repair processing of printers, scanners and industrial PCs with manufacturers and distributors  
Configuration, rollout and IT support of production-related IT (label printers, barcode scanners, industrial PCs)  
Installation and troubleshooting of Windows applications  
Coordination and escalation of time-critical incidents & communication with superiors or customers  
2nd level support: diagnosis & analysis of problems; categorization of priorities and solution finding and documentation  
  
Your profile:  
  
Completed vocational training in the field of information and telecommunications technology (e.g. IT specialist for system integration (f/m/d)) with experience in IT support  
good knowledge of PC hardware and its peripherals; Knowledge of Windows client operating systems (XP, Win7, Win10) and basic knowledge of TCP/IP, DNS, DHCP  
Experience with production-related printers desirable  
Technical understanding and a customer-oriented, independent and structured way of working  
good written and spoken English knowledge  
  
our range  
  
Further development: With a comprehensive range of offers from the Bechtle Academy, individual career planning and other development programs, you can develop professionally and personally.  
Flexibility: You can arrange your working hours and place of work individually, depending on your area of ​​responsibility and in coordination with your manager.  
Variety: Interesting and diverse tasks await you in the IT industry of the future.  
Security: As a future-oriented employer, you benefit from secure and permanent employment.  
Team: The cohesion within our diverse team is what sets us apart.  
  
This is what awaits you in the Bechtle IT system house in Stuttgart: around 200 colleagues work here in a modern office building in an attractive location in the Stuttgart Engineering Park (STEP). The campus is characterized by a good infrastructure, good transport connections (including public transport) and good parking facilities. With expert advice, new technologies, high-quality services and a needs-based infrastructure, cloud and software offering, we support our customers on the path to digitization.  
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